

Half Price Geeks Rate Card

Updated October 16 2026 | Call 877-774-3357

Choose hourly help, a prepaid remote appointment or a setup package. We explain the scope and price before work begins.

Hourly computer support

Service	Remote per hour	Onsite per hour
Home PC	\$79	\$119
Home Mac	\$89	\$139
Business PC or Mac	\$99	\$149

One-hour minimum, then 15-minute increments. Remote help has no trip fee. Onsite hourly work adds a trip charge. We ask before continuing beyond approved time.

First local onsite hour, including the \$29.99 trip: PC \$148.99, Mac \$168.99 or business \$178.99.

Prepaid remote support blocks

Computer or service	1 hour	2 hours
Home PC	\$79	\$149
Home Mac	\$89	\$169
Business PC or Mac	\$99	\$189

For questions, instruction and minor issues. A two-hour block can be one two-hour appointment or two one-hour appointments. There is no subscription.

Blocks buy technician time, not a guaranteed repair. We confirm suitability before purchase. Working internet is required; hardware or connection problems may need onsite service.

Call to purchase or schedule

877-774-3357

Tell us what you need help with and whether you use a PC or Mac. We confirm the appointment and price with you.

Setup Packages and Travel

These fixed setup prices include the local trip within 20 miles of the confirmed service hub.

Fixed onsite setup	Price
New PC setup	\$199
New Mac setup	\$199
New printer setup	\$129
Home Wi-Fi setup	\$169
Business workstation setup	\$249

PC or Mac: One new assembled computer, one user, one email account, one compatible printer and one supplied software installation on working internet. Have passwords and licenses ready. Data transfer, account recovery and existing repairs are extra.

Printer: One new compatible printer and up to two devices on a working network, including drivers and a print or scan test. Have ink, paper and passwords ready.

Home Wi-Fi: One router or up to three consumer mesh units, normal security settings and up to five devices. A working modem and internet are required. Existing faults and cabling are separate.

Business setup: One standalone computer and user with ordinary email and printer setup. Servers, tenant changes and large deployments need a quote.

Plan about two hours for PC or Mac setup. The fixed price covers the agreed work even if it takes longer. Separate problems or extra work require your approval.

One trip charge per visit

One-way distance	Hourly visit trip	Extra for package
0-20 miles	\$29.99	\$0 included
Over 20-35 miles	\$49.99	\$20
Over 35-50 miles	\$79.99	\$50
Over 50 miles	Quote	Quote

Annual Tech Care Plans

One payment covers 12 months. The hours below are for the entire year. They do not renew each month.

Plan	Annual price	Computers	Hours per year
Home Tech Care	\$299	1	3
Senior Tech Care	\$249	1	2
Family Tech Care	\$699	Up to 3	6
Senior VIP Care	\$588	1	6
Home Office Pro	\$1,199	Up to 3	12

Hours are shared across the plan, not provided separately for each device. Family supports one household. Home Office supports one home-office user.

Included with all five plans

- HPG Shield managed antivirus on covered eligible PCs and Macs.
- Initial protection enrollment and baseline review, up to 30 minutes per computer, outside the support hours. Existing repairs are separate.
- Scheduled remote troubleshooting, questions and instruction. Human checkups and coordination use your annual hours.
- 10% off standard hourly onsite labor. Trip charges remain separate; fixed-price packages are excluded.

Senior Care offers patient, step-by-step help. Senior VIP and Home Office add priority scheduling during staffed hours, subject to availability. VIP caregiver coordination requires your permission and uses the same hours.

How your time works

Member appointments use a 30-minute minimum, then 15-minute increments. We tell you the remaining time after support. Unused annual hours expire at the membership anniversary.

Extra member time requires approval: PC \$79/hour, Mac \$89/hour or business \$99/hour. New member appointments have a 30-minute minimum. Separate monthly manual tune-ups and onsite visits are not included.

Existing members keep their purchased benefits for the current paid term. Changes are explained before renewal.

Business Care and Booking Details

Business Pro

Starting at \$129 per user per month

Five-user minimum: \$645/month. Your custom quote defines users, devices, shared support hours, coverage, security and onsite requirements.

Services include support, monitoring, patching, managed endpoint protection, backup monitoring and quarterly technology review. Backup licenses, storage, recovery labor and server needs must be specified in the quote.

Private Client Care

Available by request. We scope your devices, support time, vendor coordination, health checks and onsite needs before quoting a fee.

Before your appointment

- Have your device, power supply, internet access and account details ready. Do not send passwords by ordinary email or text.
- We confirm the local service hub, travel tier and technician availability before booking.
- Hourly visits include diagnosis and troubleshooting. Some problems need more time, parts or a separate project.
- We ask before additional charges. A fixed package and hourly labor are never charged twice for the same included work.
- Parking, tolls, ferries and unusual access costs are disclosed in advance. Any after-hours or priority charge is quoted before you agree.

Separate charges and projects

Parts, software licenses, subscriptions, backup storage and applicable taxes are additional. Data recovery, ransomware incidents, servers, cabling and complex migrations require assessment and a separate quote.

Appointments are scheduled during staffed hours. Annual care plans do not include guaranteed immediate or 24/7 technician service.

We can help you choose

877-774-3357

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